



Get Started with Ticket Marketplace

To begin to resell your Ducks tickets or to purchase premium tickets posted for sale by other season ticket holders, you first need to register on the Oregon Ticket Marketplace at www.GoDucks.com and click the button titled "Tickets".

You will need to enter your Ducks season account number as well as your pin number in order to successfully register on the Marketplace. Once you have successfully registered, click on the My Inventory menu button to begin to post your tickets for sale. If you have forgotten your account number and/or pin number, or if you experience any difficulties while navigating the site, please email tickets@uoregon.edu.

Next, click on the Ticket Marketplace link. After reviewing the benefits of the Ticket Marketplace, click on the "Ticket Marketplace" button. Simply register via the "Register" link located on the right of the screen.

THE BASICS

Ticket Marketplace Basic Functions

To navigate through the Ticket Marketplace environment, first login and then simply use the menu buttons that are located in the menu bar near the top of the Ticket Marketplace window.

My Inventory

This feature displays tickets you have available to sell as well as the status of any tickets that you have posted for sale.

My Market

View tickets you currently have up for sale and allows you to change your end sale time or withdraw tickets that have not been purchased.

History

See tickets you have sold through Ticket Marketplace

Buy Tickets

View the full list of tickets that are currently posted for sale. If you have posted tickets for sale, your tickets will appear in bold and will not have the "Buy" button next to them.

Why would I want to sell my tickets?

If you can't make it to a game, you can place your tickets for sale on the University of Oregon Ticket Marketplace. Now you can easily sell your unused tickets online on a University of Oregon sponsored site.

What do I receive when my tickets sell?

For each ticket that sells, you will receive an 90% refund check of the ticket sale price as outlined in the Terms and Conditions. The amount of your refund is listed in the email message you receive. You can review the status of your marketplace account under "Sales History".

How do I sell my tickets?

Under "My Inventory", or home page, click Sell next to the game you would like to sell tickets for. Set the key aspects of the ticket sale, including:

- » Specifying the tickets you wish to sell.
- » Whether you want to sell our tickets as a Fixed Price or as an Auction.
- » The starting price or sale price of your tickets.
- » How much in advance of the game you want the sale to end.

Be sure to hold on to the tickets until further email notice. If your tickets don't sell, your original tickets are still valid and available for you to use at the event.

How can I be sure that I placed my tickets for sale?

After placing tickets for sale, you will receive an email message confirming that you have successfully placed your tickets for sale. You can also review your ticket activity under "My Market".







FAQ

UNIVERSITY OF OREGON ATHLETIC TICKET OFFICE
2727 Leo Harris Parkway, Eugene, Oregon 97401
Phone: (800) WEBFOOT or (541) 346-4461 | tickets@uoregon.edu



BENEFITS

-  **Specify the tickets to sell and deadline of sale.**
-  **Sell your tickets online via Ticket Marketplace!**
-  **Support Oregon Athletics by filling the venue.**
-  **Sell your tickets with confidence on the Oregon Athletics sponsored Ticket Marketplace.**



How many tickets can I place for sale?

You may place as many tickets for sale as you wish, however the total number of seats for sale at one time for a specific event and also the total number of events you can sell over the course of the season may be restricted by the University of Oregon. This means there may be occasions when you will not be able to list tickets for sale.

When selling tickets for a specific game, note that if you have a large number of tickets to sell, it may be best to sell them in several smaller blocks, instead of one large block.

What do I do with the tickets I've placed for sale?

You will be notified via e-mail when your tickets have been sold. Ownership of the sold tickets will then be transferred to the ticket buyer. After receiving notification that your tickets have been sold, you must destroy your season tickets for that game. If your season tickets are attempted to be used for admittance after they have been sold, all privileges to the Ticket Marketplace including, but not limited to, buying and selling of season tickets via the Ticket Marketplace may be revoked. If your tickets don't sell you will be notified via email and your original tickets will still be valid and available for you to use at the event.

Will I be notified if my tickets sell?

Yes. When your tickets have been purchased, you will receive an email message confirming your tickets have sold.

Can I cancel a ticket sale?

Once you have placed tickets for sale, you can cancel the sale in the "My Market" section. Select the ticket sale you'd like to cancel and click Withdraw Tickets. However, once a ticket has a bid or sells you may no longer cancel that sale.

What happens if my tickets don't sell?

If the tickets don't sell, you will receive an email message telling you so. Your original tickets are still valid and available for you to use at the event.

When can I place tickets for sale?

The University of Oregon will govern all events available on the Ticket Marketplace. In most cases you will be allowed to post your tickets for sale to all events for which you own tickets, though the ticket office may allow selling of tickets on Ticket Marketplace when the event is deemed a sellout. When you post your tickets for sale you can designate when you would like your ticket sale to end.

When do ticket sales end?

When you place your tickets for sale, you specify when you would like the ticket sale to end. The minimum time before an event for which you can end the sale of your tickets is 6 hours.

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